



भारत सरकार का उपक्रम A Government of India Undertaking



## STATE LEVEL BANKERS' COMMITTEE, ANDHRA PRADESH

Proceedings of Sub-Committee meeting with Major member Banks of SLBC held on 01.04.2020 at SLBC Conference Hall.

### Following Action points Emerged in the meeting:-

1. All Bank Branches shall function with Normal Business Hours with immediate effect and provide all basic banking services.
2. Keep Banking correspondent(BCs) outlets and ATMs in active status to enable beneficiaries to withdraw the DBT amount without any hassle.
3. Banks should ensure availability of sufficient cash at Branches to meet the demand.
4. Banks should accord top priority on activation of inactive PMJDY accounts duly following the norms.
5. Banks should take all possible measures to ensure maintaining of Physical Distance of customers in the branch premises. May seek District Administration/Police Department co-operation in case where situation warrants.
6. LDMs should coordinate with local District Administration, in the event of any issue in the process.
7. Banks should ensure hassle free functioning of the branches and ensure Grievance redressal to be attended on priority.
8. Necessary steps should be initiated to ensure required staff position at branch level for smooth handling.

(K V Nancharaiah)

Circle General Manager, and Covenor ,  
SLBC of AP