Proceedings of the Meeting of Sub-Committee

: 21.04.2021 Date

: 03.30 PM Time

Venue : Virtual Mode.

STATE LEVEL BANKERS' COMMITTEE OF ANDHRA PRADESH CONVENOR: UNION BANK OF INDIA







FGM Office, 2nd Floor, Union Bank of India Andhra Bank Building, RR Apparao Street, Vijayawada Phone: 0866 - 2562522, 2562518

Fax: 0866 - 2562521Email: slbc@unionbankofindia.com

Convenor: Union Bank of India

Proceedings of Meeting of Sub-Committee

Meeting of Sub-committee was held on 21.04.2021 through video conference to discuss on revised Business Continuity Banking plan in the wake of abnormal surge in Covid-19 cases ,and also rapid contraction of staff, Bank customers and public in general. Indian Banks' Association (IBA) in its letter dated April 21,2021 provided advisory on Standard Operating Procedure to be followed by Banks to arrest spread of deadly disease.

The following resolutions are arrived at the meeting after at length discussion.

- Working hours (business hours) of the Banks shall be restricted to 10 AM 2 PM. Banks shall encourage door step banking activities.
- However, Currency Chests, ATM Cash Loading Vendors, ATM Back Offices, Clearing Houses, Bank Treasury Offices, Forex Back Offices & SWIFT Centres and others centres as authorized by the Head Offices of the Bank will function normally.
- Banks shall continue to provide four mandatory services (accepting deposits, cash withdrawals, remittance and government businesses) apart from other need based services during the truncated working hours.
- Banks to ensure that all alternate delivery Channels like ATMs, BCs, CDMs are in active and functional seamlessly mode.
- Banks should ensure proper functioning of digital banking platforms during this period.
- It is the discretion of Individual Bank to permit Branches to work with lean work force, and allowing work from home facility to avoid congregation at branch level/ controlling and other Offices.
- Banks to take all necessary steps to ensure availability of sufficient cash with branches for pension payments and other DBT payments etc.
- LDMs shall take active lead at District level to coordinate with Local Administration in resolving of unforeseen issues if any.
- The aforesaid Business Continuity Plan will remain in force till 15.05.2021 or until further communications by SLBC of AP.
- Banks should ensure the availability of sanitizers at Branch, BC locations and ATM locations.
- · Banks shall reiterate the precautionary guidelines to the BCs and CSPs and to provide necessary support to ensure safe transactions.

- The laid down protocol regarding social distancing, management of the customers, health
 and sanitation, wearing masks and gloves etc which are mandated by IBA advisory to be
 strictly followed in all bank premises.
- Banks shall sanitise completely the all areas in the premises of Branches/ ROs/ZOs/other
 offices with the use of approved disinfectant mediums.
- Banks shall display the information on modified working hours and services available at all
 entrances, workplaces and common spaces, and other customer visit places like ATMs, ELobby etc to spread awareness among the customers.
- Any decision taken by the District Administration subsequently based on the local conditions, will supersede the instructions issued by SLBC in this regard.
- Employees should be encouraged to take vaccination for themselves as well as for family members.
- Banks may also arrange for emergency medical help kits at district/city level to ensure immediate support for staff members.



PARTICIPANTS (Virtual mode)

| S.No | Bank | Executive |
|------|--------------------------|---|
| 1 | Reserve Bank of India | Shri. Doma Sarath Chand - AGM |
| 2 | NABARD | Shri. Vijay Turumella |
| 3 | - SLBC | Shri. V Brahmananda Reddy - SLBC Convenor |
| 4 | | Shri. E Raju Babu - SLBC AGM |
| 5 | State Bank of India | Shri. Seshagiri Rao - AGM |
| 6 | Union Bank of India | Shri. Srinivas Shetty - FGM, vpm |
| 7 | Bank of Baroda | Shri. Rajsekhar- DGM |
| 8 | | Shri. Y V Koteswara Rao - DGM |
| 9 | Bank of Maharashtra | Shri. Divesh Dinakar - DGM |
| 10 | Canara Bank | Shri. JSV Subrahmanyam - AGM |
| 11 | Indian Bank | Shri. P V Prasad - DGM |
| 12 | CGGB | Shri. T Kameswara Rao- Chairman |
| 13 | Axis Bank | Shri. Prasanna Kumar |
| 14 | ICICI Bank | Shri. N Ramakrishna |
| 15 | IDBI Bank | Shri. Shaik Rambrahmam |
| 16 | Karur Vysya Bank | Shri. Sudheer Chowdary |
| 17 | Tamilnad Mercantile Bank | Shri. Padmanabhan |
| 18 | Yes Bank | Shri. S Behara |
| 19 | LDM Krishna | Shri. R Rama Mohana Rao - CM |
| 20 | LDM Srikakulam | Shri. GVBD Hari Prasad - CM |
| 21 | LDM East Godavari | Shri. J Shanmukha Rao - SM |
| 22 | Indian Overseas Bank | Executive/Officer |
| 23 | Bank of India | Executive/Officer |
| 24 | Bandhan Bank | Executive/Officer |
| 25 | Federal Bank | Executive/Officer |
| 26 | HDFC Bank | Executive/Officer |
| 27 | KBS Local Area Bank | Executive/Officer |
| 28 | APGB | Executive/Officer |
| 29 | APGVB | Executive/Officer |
| 30 | SGB | Executive/Officer |
| 31 | АРСОВ | Executive/Officer |

